## Membership Reporting

# Web Monthly Membership Reporting WMMR

Complete Reference Guide

**Lions Clubs International** 

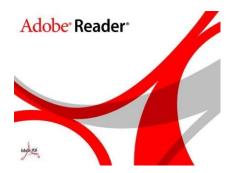


#### **Instructions:**

- To view a particular part of the guide, click the corresponding link in the table of contents.
- To print a particular part of the guide
  - Go to File and then Print
  - Click "Pages", and enter the page range of the pages you wish to print.
    - The page range can be determined using the table of contents as a guide. For example, enter 32-35 to print the Club Officer Functions.

\*

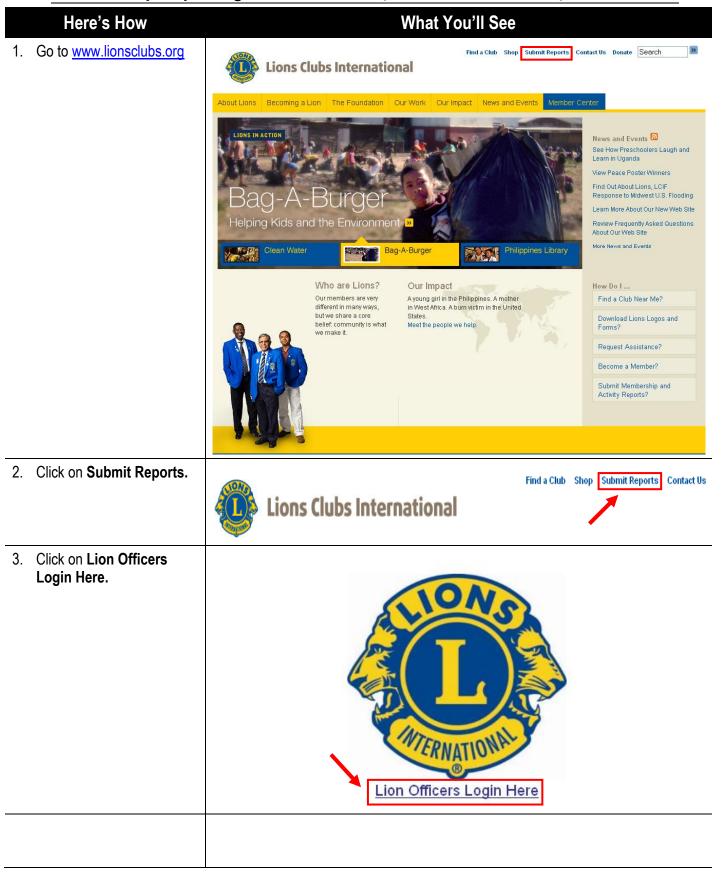
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You must have the latest version of Adobe Acrobat Reader installed to view and run the print version of the reports in the WMMR website.

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#### Membership Reporting - How to Add, Drop, Reinstate, Transfer, Update or Review

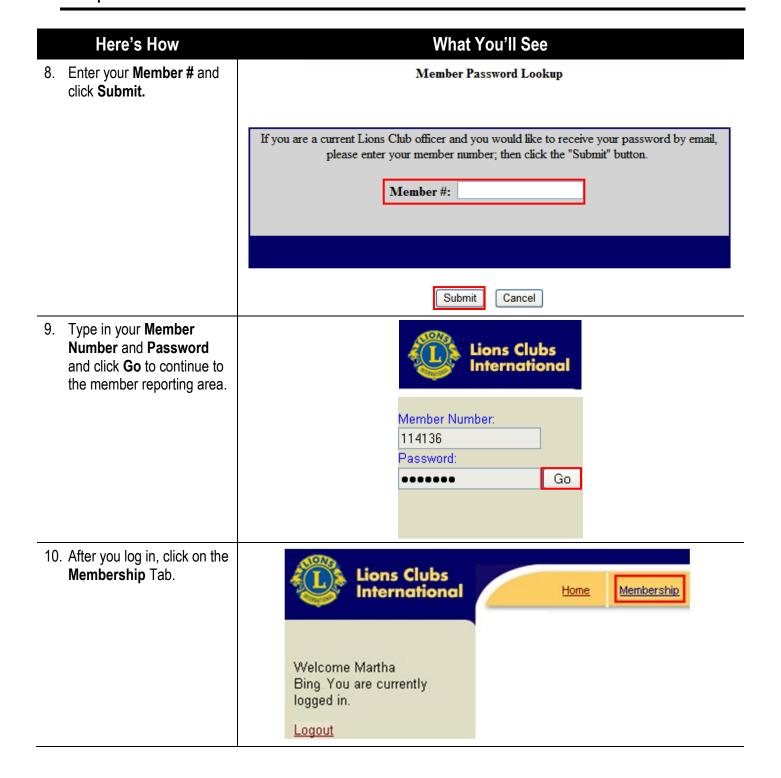


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your Password link.

#### What You'll See Here's How 4. Click on the Training Area Lions Clubs International if you want to obtain training. System backups are performed daily between 6:15 a.m. and 7:15 a.m. Central Standard 5. On the next screen, click Member Number: Time (CST-USA). (November thru February 1215 to 1315 GMT and March thru October 1115 to 1215 GMT.) The membership web site is not accessible during this time period. Go. Password March 4, 2009 Go At the request of the International Activities & Program Planning Division (Program Development Department) the New Activity Report format was released in December of Need your Password? \*\*\*Note: You can click on the Training Area Since the initial release, we have implemented additional upgrades to improve the Training Area and use it with no reporting process including printing. Therefore, the current report is available on the Membership Reports WMMR site in English only. We are currently working to get all reports translated and password 6. To proceed to editing part **Lions Clubs** of WMMR, enter your International Member Number and Password. System backups are performed daily between 6:15 a.m. and 7:15 a.m. Central Standard Time (CST-USA). (November thru February 1215 to 1315 GMT and March thru October Member Number: 1115 to 1215 GMT.) The membership web site is not accessible during this time period. Password: March 4, 2009 Go At the request of the International Activities & Program Planning Division (Program Development Department) the New Activity Report format was released in December of Need your Password? \*\*\*Note: Password is needed Training Area Since the initial release, we have implemented additional upgrades to improve the for this area. reporting process including printing. Therefore, the current report is available on the Membership Reports WMMR site in English only. We are currently working to get all reports translated and 7. In order to get your Lions Clubs International Password, click on the **Need your Password?** Link. System backups are performed daily between 6:15 a.m. and 7:15 a.m. Central Standard Time (CST-USA). (November thru February 1215 to 1315 GMT and March thru October Member Number: 1115 to 1215 GMT.) The membership web site is not accessible during this time period. Password: March 4, 2009 Go At the request of the International Activities & Program Planning Division (Program \*\*\*Note: You must have a Development Department) the New Activity Report format was released in December of Need your Password? valid e-mail address on Training Area record with International Since the initial release, we have implemented additional upgrades to improve the reporting process including printing. Therefore, the current report is available on the Headquarters to receive your Membership Reports WMMR site in English only. We are currently working to get all reports translated and password using the Need

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# 11. Select the **Report Month** being reported. Notice that the **Report Month** is indicated in the red rectangle.

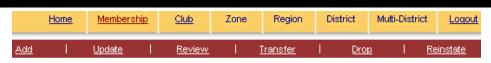
Here's How

\*\*\* Note: Report month choices are current calendar month or up to 2 months prior. The default is the current calendar month.

All prior reporting months require paper copies to be submitted to the Club Officer & Record Administration Department at the International Headquarters.

- If you want to report NO membership activity, click the appropriate option located at the bottom of the list.
- 13. The MMR Report Status screen will appear to confirm your submission.
- 14. Click OK to return to the Membership Activity Page.

#### What You'll See



Membership Activity Page

Select a Reporting Month: Apr 2009 🔻

#### Please select one of these Membership options:

ADD a Member

**UPDATE a Member's information** 

REVIEW a Member's information

TRANSFER a Member

DROP a Member

REINSTATE a Member

To report NO MEMBERSHIP ACTIVITY for this month, click here

#### Please select one of these Membership options:

ADD a Member

**UPDATE** a Member's information

REVIEW a Member's information

TRANSFER a Member

DROP a Member

REINSTATE a Member



To report NO MEMBERSHIP ACTIVITY for this month, click here

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#### What You'll See Here's How How to Add a Member FRANKLIN (11330) 1. Click on Add or Add a Lions Clubs International Member. Multi-District Membership Activity Page Welcome Tony R Angel. You are currently logged in. Select a Reporting Month: Apr 2009 💌 Logout Please select one of these Membership options: ADD a Member UPDATE a Member's information **REVIEW a Member's information** TRANSFER a Member DROP a Member REINSTATE a Member To report NO MEMBERSHIP ACTIVITY for this month, click here Inactive Member Search 2. If the person you are adding was not a prior member, click the No circle, and click Submit Search Club: FRANKLIN (11330) Prior Member: Yes O No O \*\*\*Note: Leave the rest of the If yes, then please fill in known fields below and click on 'Submit'. Otherwise, leave blank and click on 'Submit' fields blank. Member Last Name: Member First Name: Member#: Former Club #: Former Club Name: City: State/Province: Country: Submit Cancel

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Status: Regular Member

Charter Member:

An asterisk (\*) next to a field indicates that the field is required.

Family Unit Save Member Cancel

#### Here's How What You'll See Inactive Member Search 3. If the member you are adding was a prior member, select Yes. Enter the last name of prior Search member and any additional Club: FRANKLIN (11330) information you have about Prior Member Yes 💿 No 🔾 the member (or what you If yes, then please fill in known fields below and click on 'Submit'. Otherwise, leave blank and click on 'Submit' know about an existing or Member Last Name Smith prior Lion) and click Member First Name: Submit. Member#: Former Club #: Former Club Name: State/Province: \*\*\*Note: Enter only the Country: member number, if available, and click Submit. Submit Cancel Basic Member Information 4. Basic Member Information page will open Club: FRANKLIN (11330) Reporting Month: April, 2009 5. Fill in **ALL** of the required fields marked with (\*). Mailing Address: Country CodeArea CodePhone Numb 6. After entering all of the Home Phone: Work Phone: necessary information on City: Mobile Phone: the Basic form, click on Member Sponsor, or Home Email: Country: Work Email: Sponsor tab to continue. Gender: OMale OFemale Spouse Name: Year of Birth: Nickname: Join Date: \* MM/DD/YYYY Occupation: (Valid Date Range: 04/01/09 - 04/30/09) Branch:

Member of a Family Unit?: ○ Yes ○ No \*

Member Type: Regular Member

Member Sponsor

\*\*\*Note: If not all of the required fields are filled in, an error message will display.

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#### Here's How

- Select a sponsor using the Sponsor Lookup window.
- 8. If the sponsor is from the same club, members will display in the box.
  - a. To scroll through the names, click the up or down arrows next to the box.
  - b. OR search for a sponsor within the club, fill in Last and First Name or Member # in the dialog box and click Search.
- Click the name of the sponsor to highlight it, then click Add.
- If the sponsor is from a different club, fill in the information in the **Different Club** window located at the bottom of the Sponsor Window.
- Once you have selected a sponsor, click Save Member.
- If the member is a part of a family unit, click the Family Unit button, and enter the Family Unit information.
- Once the Family Unit information is entered, click the Save Member button.

#### Sponsor Information Club: FRANKLIN (11330) Please choose either a sponsor from the same club using the sponsor lookup feature below or enter the sponsor name, sponsor member number (if known) nd club number of the sponsor if the sponsor is from another club Same Club: Sponsor Lookup Last Name: First Name: Member#: Sponsor Member #: Search Sponsor Name: Allen, Carl H (2568851) Angel, Tony R (2377101) << <u>Add</u> BEAMAN, BERTON DWIGHT (411321) Remove >> BEAMAN, BETTE A (411322) Different Club: Sponsor Club #: Sponsor Name: Sponsor Member#: Family Unit Save Member Member Basic Cancel Sponsor Lookup Last Name: Rogers First Name: Member #:

What You'll See

Family Unit Information

Search

ROGERS, JOANNA M (427445)

Rogers, Joyce A. (2443461)

ROGERS, ROBERT R (427444)

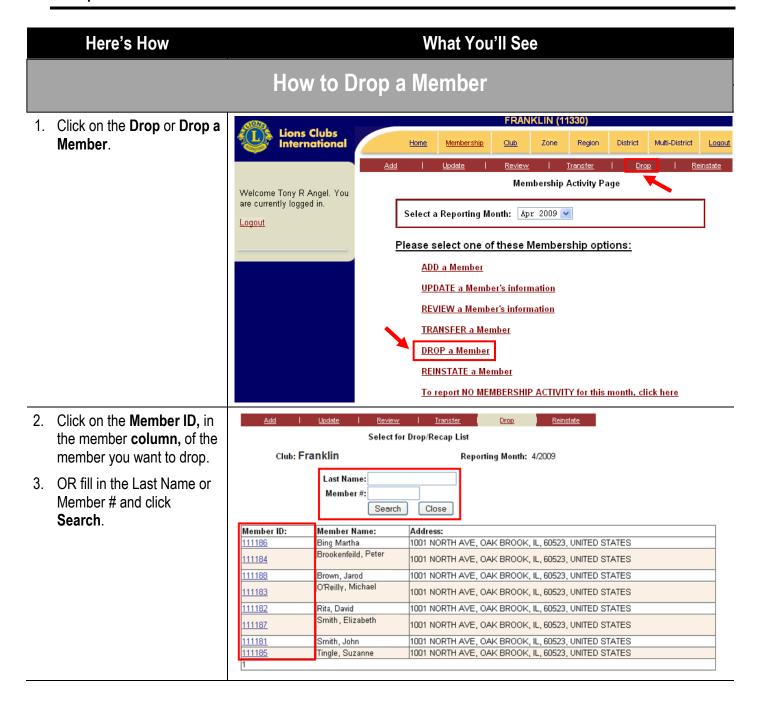


An asterisk (\*) next to a field indicates that the field is required.

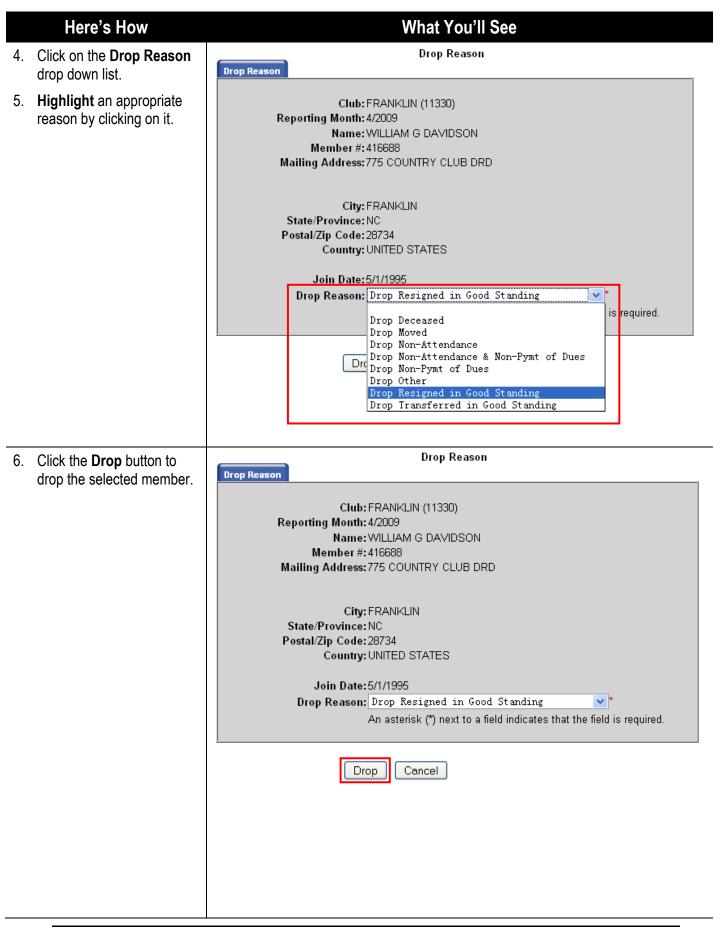
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<< <u>Add</u>

Remove >>



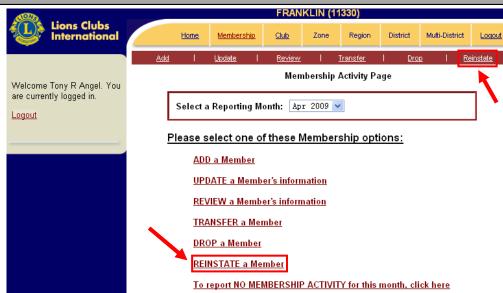
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# Here's How What You'll See How to Reinstate a Member

 Click on Reinstate or Reinstate a Member.



- Click on the **box** next to the member you want to reinstate then click
   Reinstate Selected.
- All members you selected will re-display in a confirmation screen.
- 4. Click on the **Confirmation Reinstatement** to finish.

\*\*\*Note: More than one member can be reinstated at a time

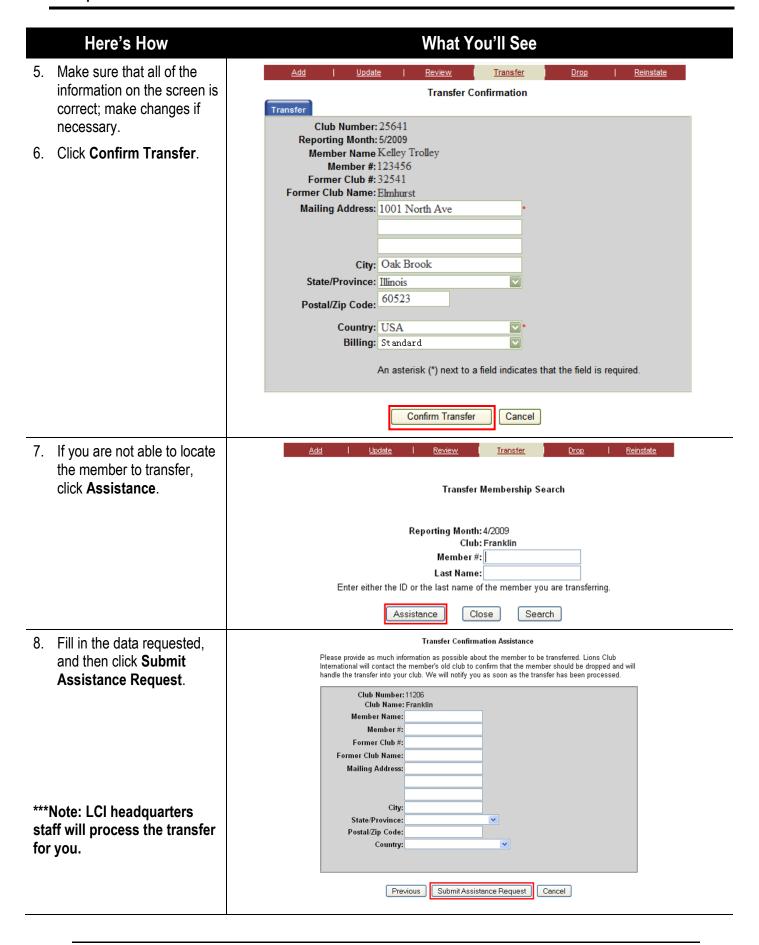
\*\*\*Note: Only the members who have been dropped from your club in the last 12 months will display.



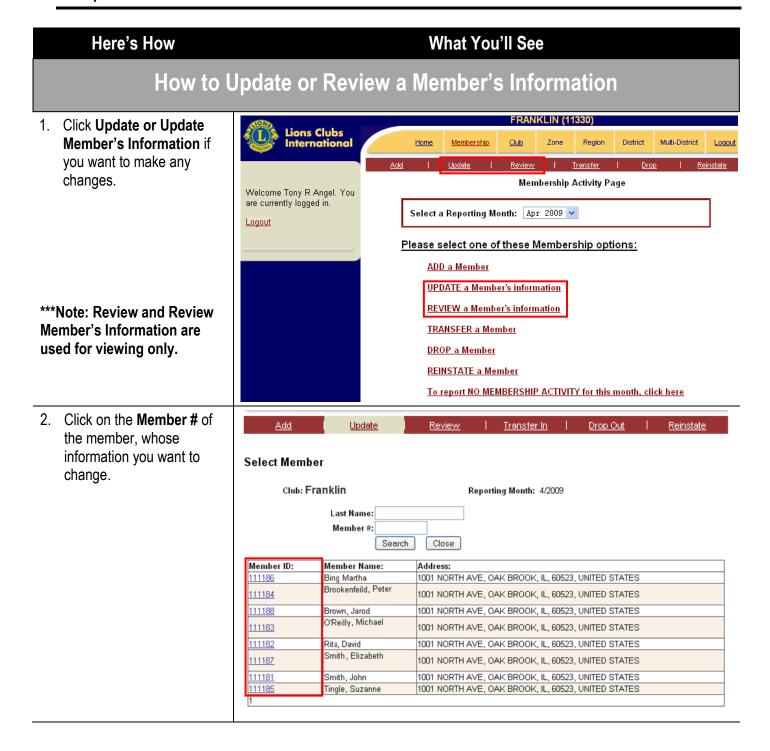
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#### What You'll See Here's How How to Transfer a Member (Into your club) FRANKLIN (11330) 1. Click on Transfer or Lions Clubs International Transfer a Member. Multi-District <u>Transfer</u> Membership Activity Page Welcome Tony R Angel. You are currently logged in. Select a Reporting Month: Apr 2009 💌 Logout Please select one of these Membership options: ADD a Member **UPDATE a Member's information** REVIEW a Member's information TRANSFER a Member DROP a Member REINSTATE a Member To report NO MEMBERSHIP ACTIVITY for this month, click here 2. Fill in the Last Name or the <u>Add</u> Update Reinstate Review Transfer Drop Member # if available and click Search. Transfer Membership Search Reporting Month: 4/2009 Club:Franklin Member#: Last Name: Enter either the ID or the last name of the member you are transferring. Assistance Close Search 3. All members who match the Member#: Name: Branch: Address: Processing Brookenfeild, Peter search will be displayed. 112066 Bing, Martha 1001 NORTH AVE OAK BROOK IL 60523 112068 Brown, Jarod 1001 NORTH AVE OAK BROOK IL 60523 4. Click on the **Member #** of O'Reilly, Michael 1001 NORTH AVE OAK BROOK IL 60523 112062 Rita, David 1001 NORTH AVE OAK BROOK IL 60523. the member that you want 112067 Smith, Elizabeth 1001 NORTH AVE OAK BROOK IL 60523 to transfer. Smith, John 1001 NORTH AVE OAK BROOK IL 60523 112061 1001 NORTH AVE OAK BROOK IL 60523 112065 Tingle, Suzanne

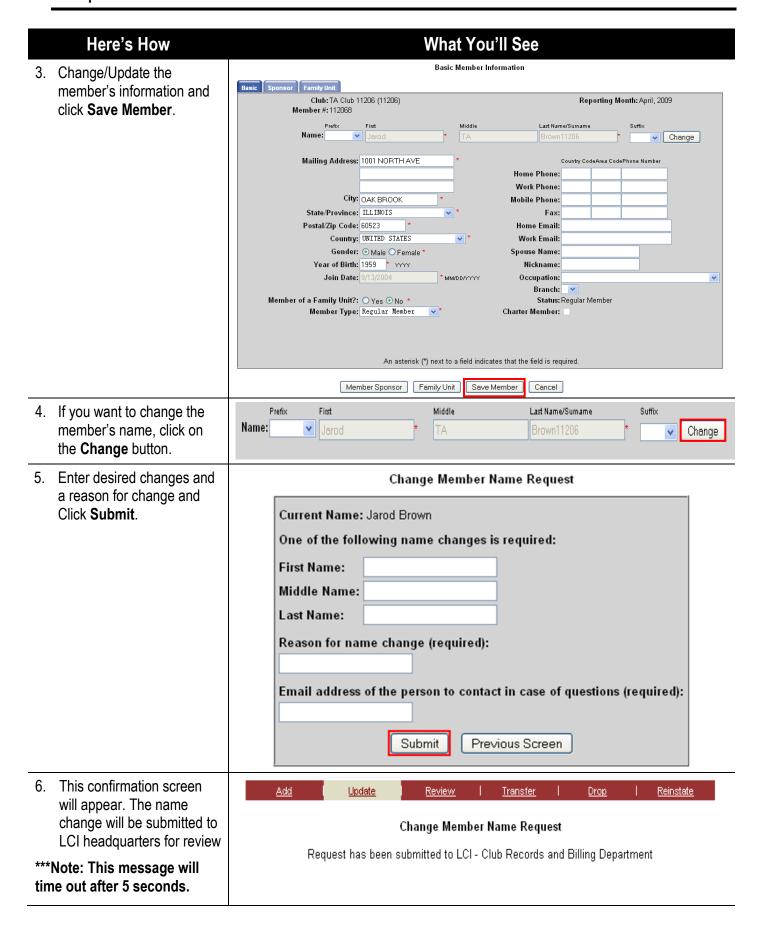
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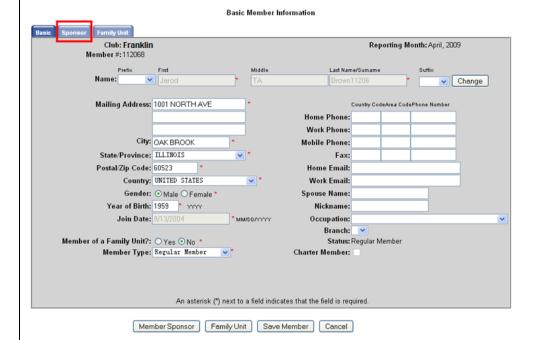
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#### Here's How

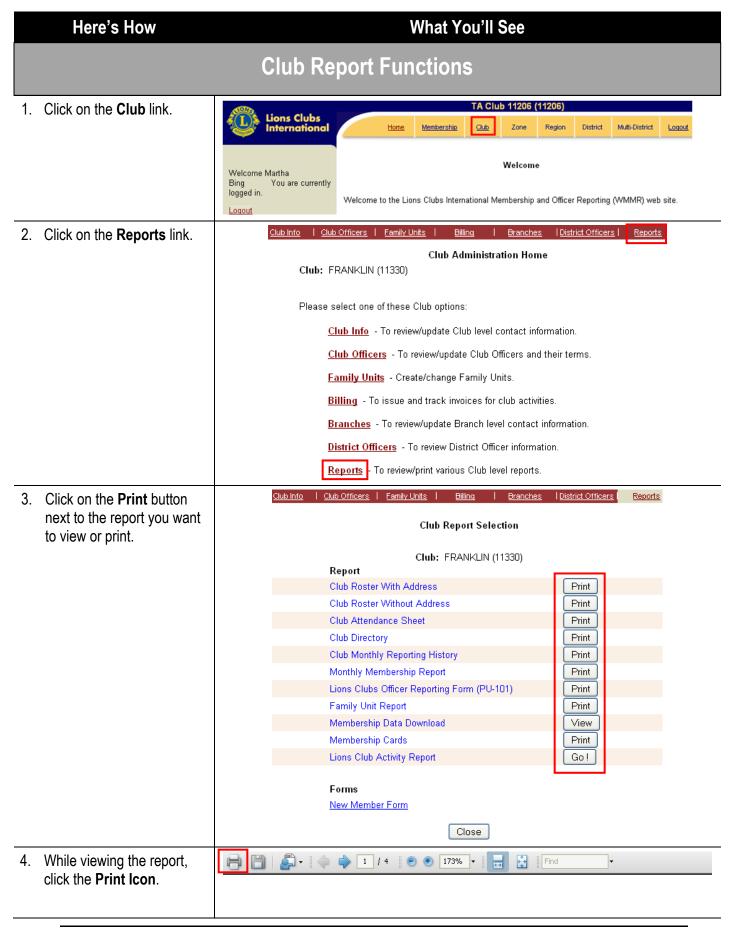
7. If you want to review sponsor information, click on the **Sponsor** Tab.

\*\*\*Note: Sponsor changes can only be updated by the Membership Operations Department staff. Please contact them at: memberops@lionsclubs.org

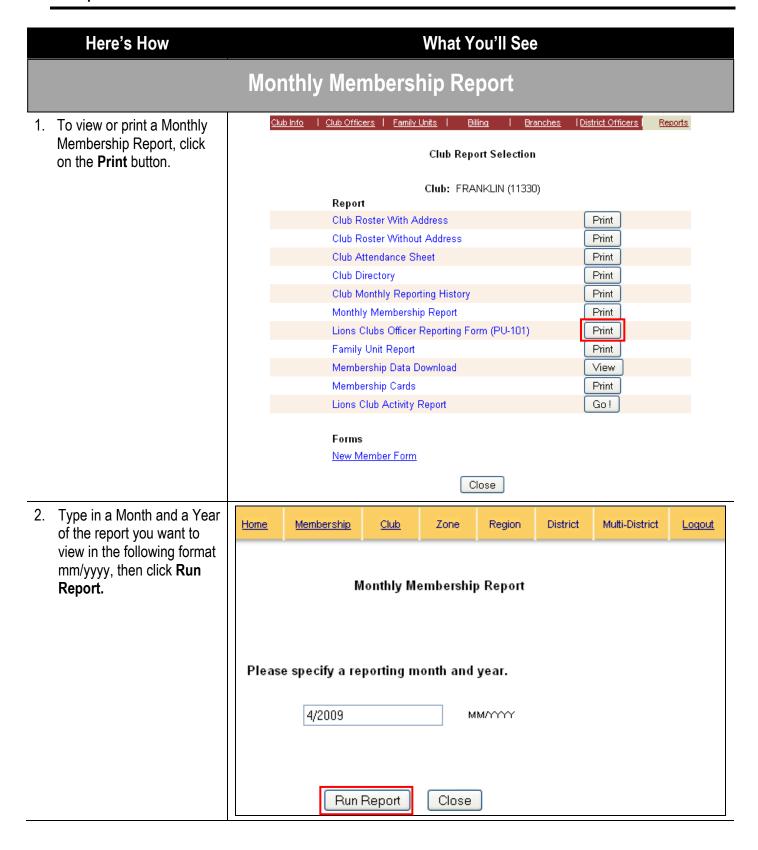
#### What You'll See



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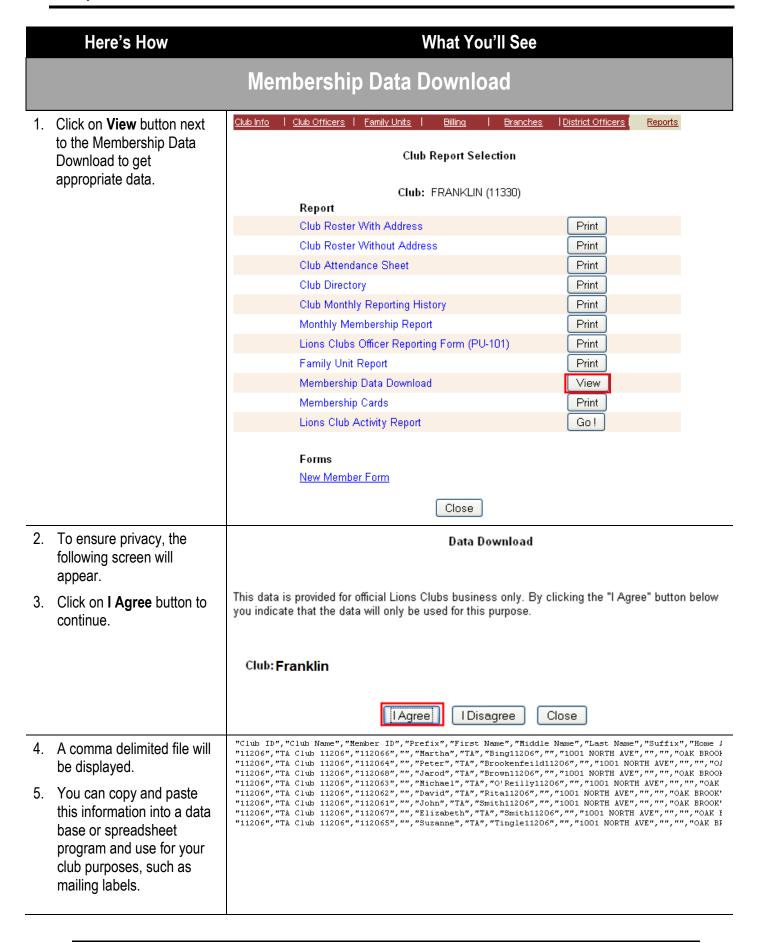
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#### What You'll See Here's How 3. A report will be generated MONTHLY MEMBERSHIP REPORT - January for the month you selected. 4. Save a copy of the monthly This section under construction report for your club's ACTIVE: MEMBERS FROM LAST REPORT 24 RESIGNED IN GOOD STANDING records. MEMBERS AT LARGE: DROPPED FOR NON PAYMENT ${f A}$ NEW MEMBERS 0 DROPPED FOR NON ATTENDANCE B REINSTATED MEMBERS 0 HONORARY: C TRANSFER MEMBERS DROPPED FOR NON PAYMENT AND 1 LIFE: NON ATTENDANCE TOTAL BEFORE DEDUCTIONS 25 TRANSFERRED IN GOOD STANDING PRIVILEGED: MOVED D DROPPED FROM MEMBERSHIP 0 AFFILIATE: DECEASED MEMBERS AT CLOSE 25 DO NOT COUNT IN LCI OTHER TOTAL: TOTAL 0 ASSOCIATE IDENT. CLUB DIST. NO. NAME OF CLUB 0333 5M 1 SECRETARY'S NAME MONTH YEAR Branch Club members Total: 5. While viewing the report, 1 | 4 🕒 🖲 173% 🕶 click the Print Icon.

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#### Here's How

#### What You'll See

#### **Lions Club Service Activity Report**

 Click on the Activities tab at the top of the screen to report a Lions Club Activity. Next you will see the Welcome screen.



Welcome to the Lions Clubs International Membership and Officer Reporting (WMMR) web site.

Depending on what level officer you are - Club, District, or Multiple District - will determine which of the functions, listed along the top of this page, you will be able to access.

Club Officerswill be able to use the following functions:

Nov 2010

<del>Jan</del> 2011

Mar 2011

Jun 2011

00 Dec 2010

Apr 2011 May 2011

- Membership Add, update/review, transfer, and/or reinstate a member; If there is no membership activity for the month, report such.
- Club Update Club Meeting information; Club Officers; issue and track invoices for club activities; review/update Branch contact information; review District officer information; request various Club level reports and/or download membership data.
- To add a new activity, select the appropriate month using the tabs on the left side of your screen.

The Welcome Page will contain information on upcoming events such as your district's signature projects and/or global service action campaigns.

You may choose to learn more about these initiatives and access additional resources by clicking on the appropriate links.

# Jul 2010 Aug 2010 Sep 2010 Oct 2010 Get 2010 Welcome to the new Lions Clubs Service Activity Reporting Webpage. The Lions Club Activity Report application has been redesigned to provide clubs with more tools to monitor service activities and share information with others. Clubs can now search for activities, set service goals and objectives, and designate signature activities. To learn more, see answers to frequently asked questions or view a video presentation of the new Features. Getting Started

The focal point of this year's Presidential Theme "A Beacon of Hope" is service. To show the strength of our worldwide network and to shine our light even brighter, Lions have the opportunity to participate in four Global Service Action Campaigns during the 2010-2011 fiscal year.

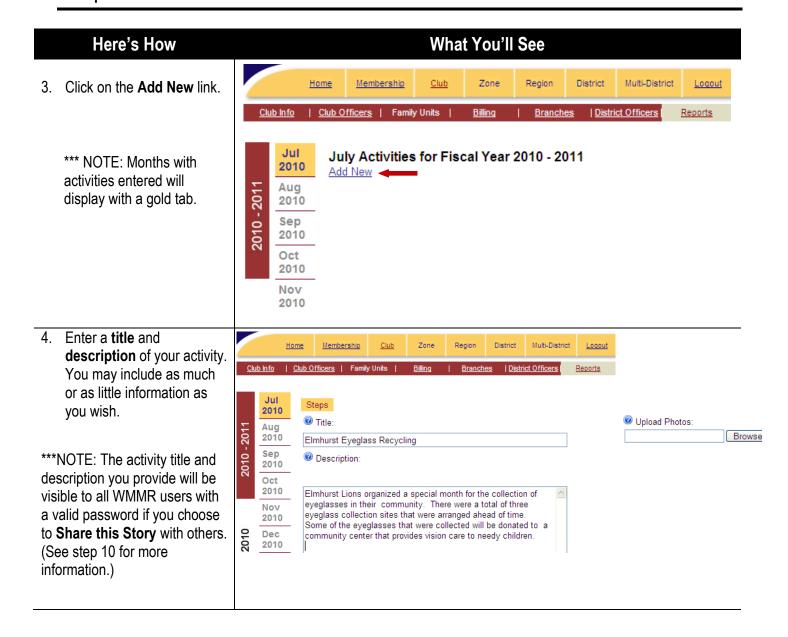
Awards

Clubs that report on activities related to the Global Service Action campaigns via the Club Service Activity Report will be automatically entered for the Beacon Awards, and help their district qualify for the Light Keeper Award. To be considered, please be sure to check the appropriate Global Service Action Campaign box when adding a new activity.

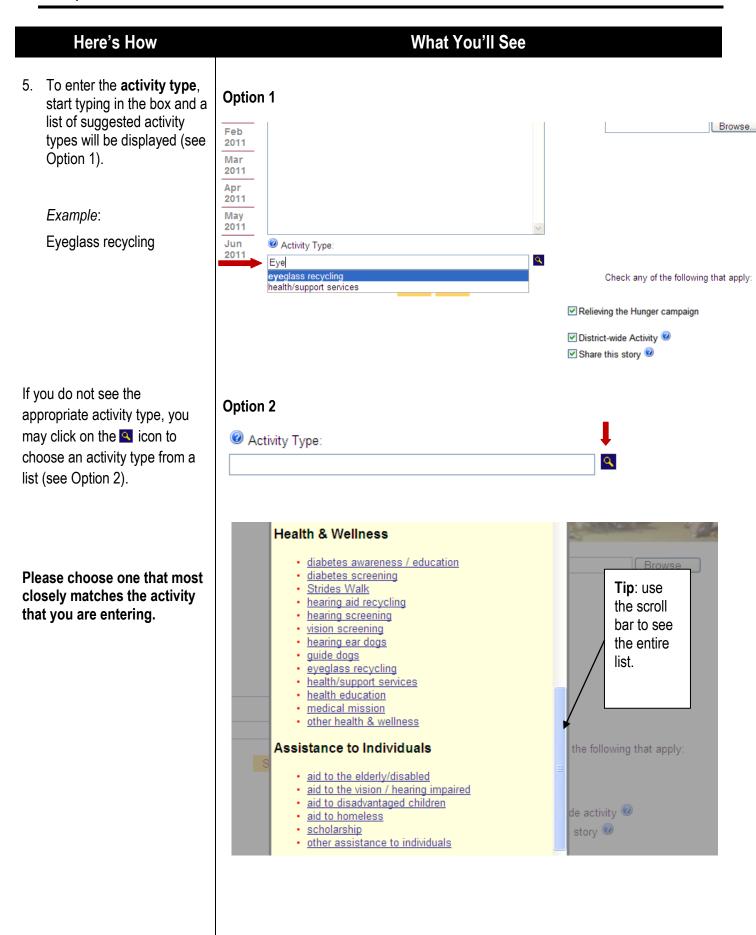
#### Contact Us

If you need assistance with the service activity report, please contact the WMMR Support Center at: (630) 468-6900 or wmmr@lionsclubs.org.

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#### Here's How What You'll See 6. Enter the appropriate numerical data for each activity. You can only enter whole numbers (no decimals, commas, or symbols.) Example: For eyeglass recycling, you would enter: Number of Lions involved in this activity. **Number of Lion Hours** dedicated to this Activity Type: activity. Number of Q, eyeglass recycling **Eyeglasses Collected.** Number Of Lions 10 \*\*\*NOTE: If there are items that Number Of Lion Hours do not apply to your activity, 20

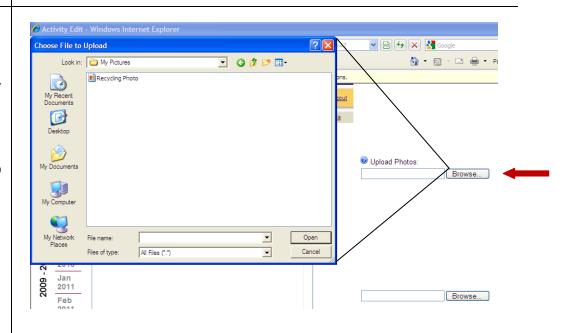
2500 Number Of Eyeglasses Collected

7. To upload a photo for your activity (optional):

you may leave the boxes blank.

Use your local currency when entering funds raised/donated.

- Click on the Browse button.
- Select the photo file you wish to upload from your computer. Supported photo file types include: JPEG, GIF, and PNG. The size of your photo must be less than 4 MB.
- Click Open.
- \*\*\* NOTE: You may upload up to two photos.



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on the monthly activity list page.

#### What You'll See Here's How 8. Check the District wide activity box if this is a district-wide activity. Browse.. 9. Check the Share this Story box if you would like to share this activity information with others. Activity Type: eyeglass recycling Number Of Lions 10. Click **Save** when done. Number Of Lion Hours Check any of the following that apply: This adds the project to 2500 Number Of Eyeglasses Collected your activity list. Cancel Save ☐ District wide activity @ \*\*\* NOTE: By checking the ✓ Share this story Tip: If you will need more than 20 Share this Story box, you minutes to enter your activity information, please be sure to save will be able to share the your work before you finish! This will title, description, and prevent you from losing your photos for this activity with information if you are logged off. other WMMR users with a valid password. After you save your information, a summary of your activity will appear in the monthly activity list page. July Activities for Fiscal Year 2010 - 2011 2010 Aug 2010 Elmhurst Community Basketball Tournament To enter another activity for this Sep 30 Number Of Lions 2010 month, click on Add New and We partnered with other clubs in our district to organize an annual state-wide 15 Number Of Lion Hours Oct basketball tournament for boys and girls from rural middle schools. Many children 150 Total Participants follow steps 1-11 above. 2010 in rural communities do not have formal extramural sport programs in their schools Share This Story and would otherwise not be able to participate in these types of events. The Nov tournament has become a popular event in the community and was featured in a 2010 local newspaper Dec 2010 If you would like to edit/change Jan 2011 any information you have Elmhurst Eyeglass Recycling View Edit Feb entered, click on the Edit button or simply edit the text directly

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#### Here's How

- To add a signature activity
   (a re-occurring activity that
   your club organizes on an
   on-going basis) click the
   Signature Activities link at
   the top of the page.
- 2. Click on Add New
- 3. Enter an activity **title** and **description**, and enter the **activity type** by typing in the box or using the search icon.
- 4. Click **Active** to add a repeated signature activity.
- 5. Click Save.

Note: This will help you simplify the monthly reporting process by being able to choose these activities from a drop down menu in the monthly report.

- 6. To add **Goals & Objectives**, click on the link at the top of the page.
- 7. Then click on **Add New**.
- 8. To set a service goal, choose a service category (from the drop down menu) that you would like to increase service.
  Example: Disaster Preparedness & Relief.

#### What You'll See



#### Signature Activities

Add New



Activity Type:

✓ Active

Donations

Fundraising

Environmental Services

Health & Wellness International Relations

Signature Activity Active / Inactive





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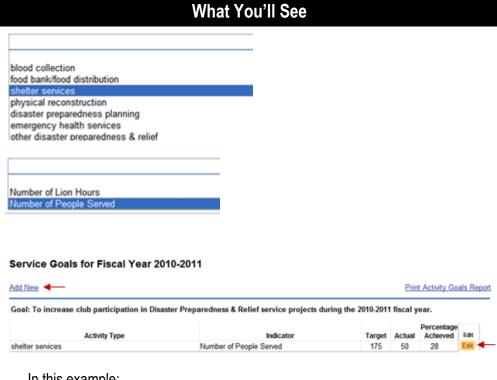
#### 9. Choose an activity type (from the drop down menu) in which you would like to increase service. Example: **Shelter Services**

Here's How

10. Enter a numeric value for the indicator that you would like to achieve by the end of the year. Example: 175 people. Then click Save.

> Note: Your goal, objective, and indicator will be shown on the summary page. This will allow you to track your progress toward achieving your goal.

- 11. To add more Goals click on Add New
- 12. To make changes to the goal and objective you have added, click on Edit.



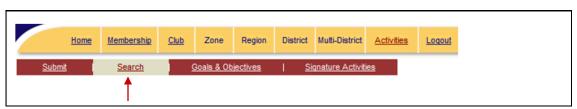
#### In this example:

- The goal is to increase the club's participation in Disaster Preparedness & Relief service projects during the current fiscal
- The club chose to focus on providing shelter services in support of this goal.
- They will strive to provide shelter services for a total of 175 or more people during the current fiscal year.
- To date, this club has already served 50 people, achieving 28% of their objective.

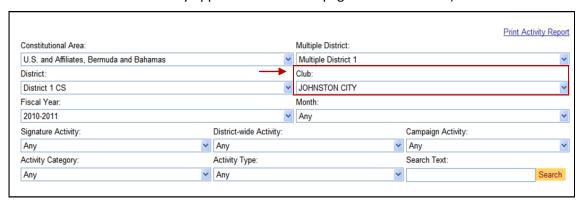
#### **New Feature: Searching Activities:**

Clubs can now search for their activities, as well as activities that other clubs choose to share with others.

1. To search your club's activities, click on the **Search** link at the top of the page.

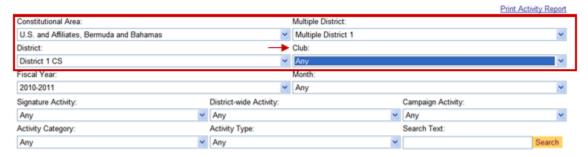


2/28/2011 Page 27 of 45 NOTE: You will see all of your club's activities that have been entered into the system (your club's name will automatically appear on the search page as shown below).



- 2. To narrow down your search, you may use any of the following criteria:
  - **Fiscal Year** view activities that have been entered during a specific fiscal year (please note that only activities dating back to the 2010-11 will be displayed).
  - Month view activities that have been entered during a specific month of the selected fiscal year (please note that only activities dating back to the 2010-11 will be displayed).
  - **Signature activity** view activities that have been designated as "signature activities" for your club (see the Signature Activities section for more information).
  - **District-wide activity** view district-wide activities in which your club has participated.
  - Campaign activity view activities that were part of the president's global service action campaigns: Engaging Our Youth, Sharing the Vision, Relieving the Hunger, or Protecting our Environment.
  - Activity category view activities under specific service category such as Environmental Services, Health & Wellness, Disaster Preparedness & Relief, etc.
  - Activity type view specific type of activities such as tree planting, eyeglass recycling, vision screening, art/cultural event, disaster preparedness planning, etc.
  - **Key Word** view activities that contain your key word in the title or description.

To search other club's activities, choose "any" for **club**. You will see all shared activities that have been entered by clubs in your district. You can further refine your search by selecting a specific district, multiple district, or constitutional area.

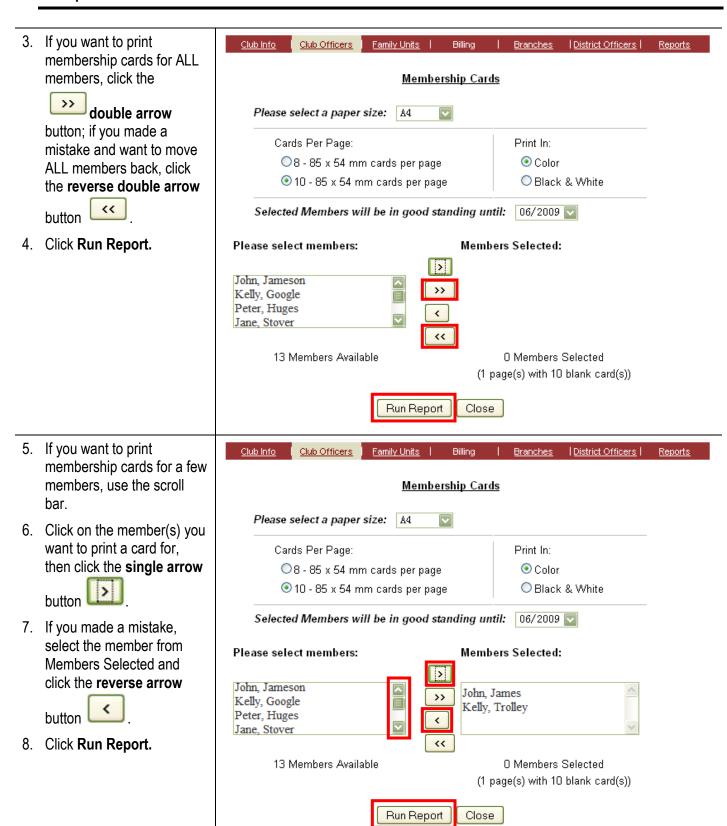


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### Membership Cards

Click on **Print** button next Club Report Selection to Membership Cards. Club Franklin Report Club Roster With Address Print Club Roster Without Address Print Club Attendance Sheet Print Club Directory Print Club Monthly Reporting History Print Monthly Membership Report Print Lions Clubs Officer Reporting Form (PU-101) Print Family Unit Report Print Membership Data Download View Print Membership Cards Lions Club Activity Report Go! 2. Select your Paper Size, Club Info Club Officers Family Units Billing | <u>Branches</u> | <u>District Officers</u> | Cards Per Page, Print In, and Good Standing month. Membership Cards Please select a paper size: A4 Cards Per Page: Print In: Color ○8 - 85 x 54 mm cards per page ● 10 - 85 x 54 mm cards per page OBlack & White Selected Members will be in good standing until: 06/2009 V

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9. Membership cards will be generated. Insert card print cards.

**Lions Clubs International** stock. Click on Print icon to

This is to Certify That Lion KELLY TROLLEY ( 123456 )

of the Lions Club of Franklin is in good standing until 06/2009

Member's Signature:

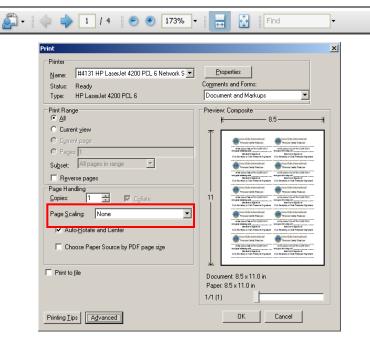
\*\*\*Note: Any 8 per page or 10 per page business card labels/stock can be used.

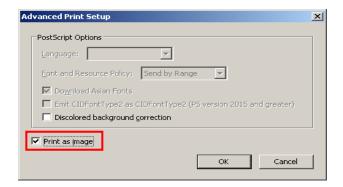
10. While in the report, click the **Print Icon** to print a paper copy.

\*\*\*Note: IMPORTANT - Set Page Scaling to None to ensure cards print correctly.

Some user may need to select PRINT AS IMAGE, by clicking on the Advanced tab. then check Print as Image.

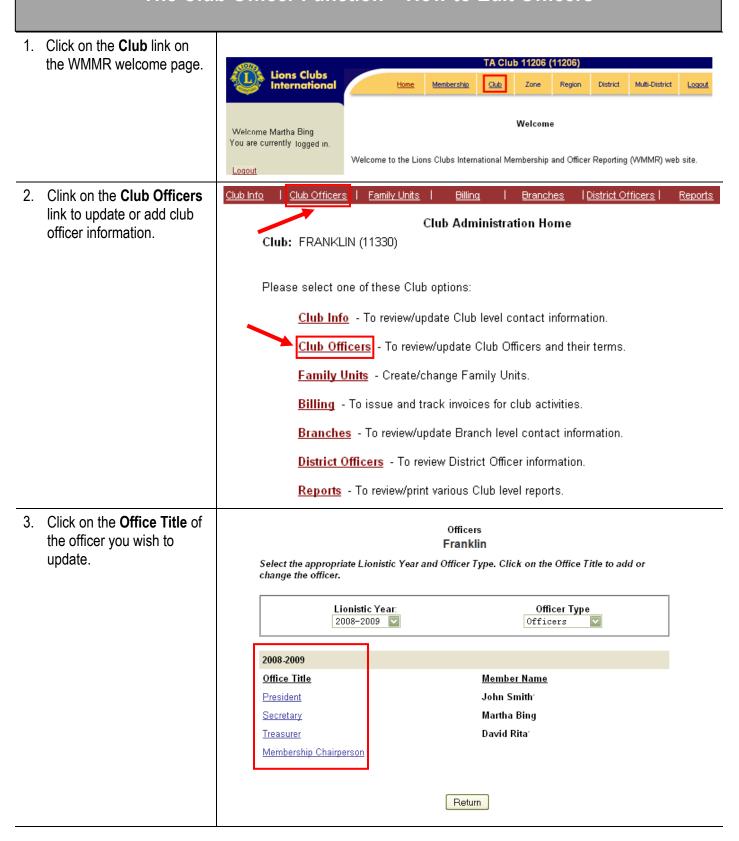
Club Secretary or Club Treasurer Signature





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#### The Club Officer Function – How to Edit Officers



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- Select a new individual you wish to replace the current officer with by scrolling through the list, and then clicking on the name.
- Click **Save** to finalize your selection.

#### ASSIGN OFFICERS

#### Franklin

To assign a member to this office, select a club and a member and click "Save". To replace an officer with another member, select the new member and click "Save". To end the term of an officer, click the "End Term" button.





After you click Save, an updated officer list will appear.

#### Officers Franklin

Select the appropriate Lionistic Year and Officer Type. Click on the Office Title to add or change the officer.



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- 7. If you wish to end the term of an officer, for whom you do not have a replacement yet, select that individual from the list.
- 8. Click End Term.

### ASSIGN OFFICERS Franklin

To assign a member to this office, select a club and a member and click "Save". To replace an officer with another member, select the new member and click "Save". To end the term of an officer, click the "End Term" button.



9. An updated officer list will appear.

#### Officers Franklin

End Term

Save

Cancel / Re

Select the appropriate Lionistic Year and Officer Type. Click on the Office Title to add or change the officer.



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- To add an officer to your list, click on the Office Title, select a new officer from the list.
- 11. Click Save.

#### Officers Franklin

Select the appropriate Lionistic Year and Officer Type. Click on the Office Title to add or change the officer.



12. An updated officer list will appear as a confirmation.

\*\*\*Note: to confirm, review, and/or print a copy of your submitted club officers:

- Click on the yellow banner tab - CLUB link
- Click Reports
- Click the Print button next to the Officer Reporting Form (PU-101)
- Select either current or next year
- Click run report

#### Officers Franklin

Select the appropriate Lionistic Year and Officer Type. Click on the Office Title to add or change the officer.



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#### How to Add a Family Unit

There are two ways to enter Family Units

- Add or Update Membership Screen (Option 1)
- Club Family Unit link -(Option 2)

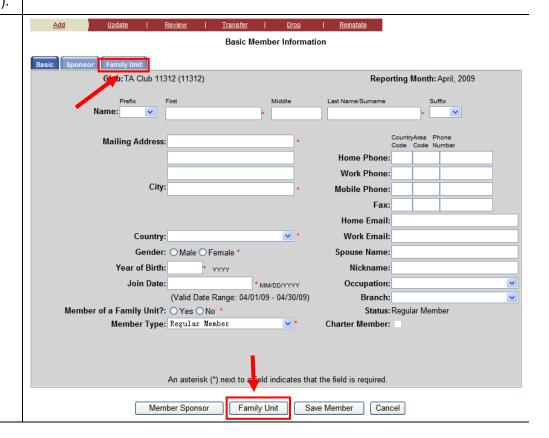
\*\*\*Note: Users are required to complete an entire Family Unit in a single session. Incomplete Family Units will be removed.

Helpful Tips

- Enter the Head of Housefold first.
- Enter Family members belonging to the Head of Household after the Head of Household record is processed.
- Complete one Family Unit at a time.
- Up to five members, including the Head of Household, can be selected per Family Unit.

Option 1: Using Add or Update Membership Screen

- Follow Steps 1-4 from the How to Add a Member Section (refer to page 6-7).
- 2. Click on the **Family Unit** tab or button.



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3. If the member is the Head of Household, click the Head of Household box.



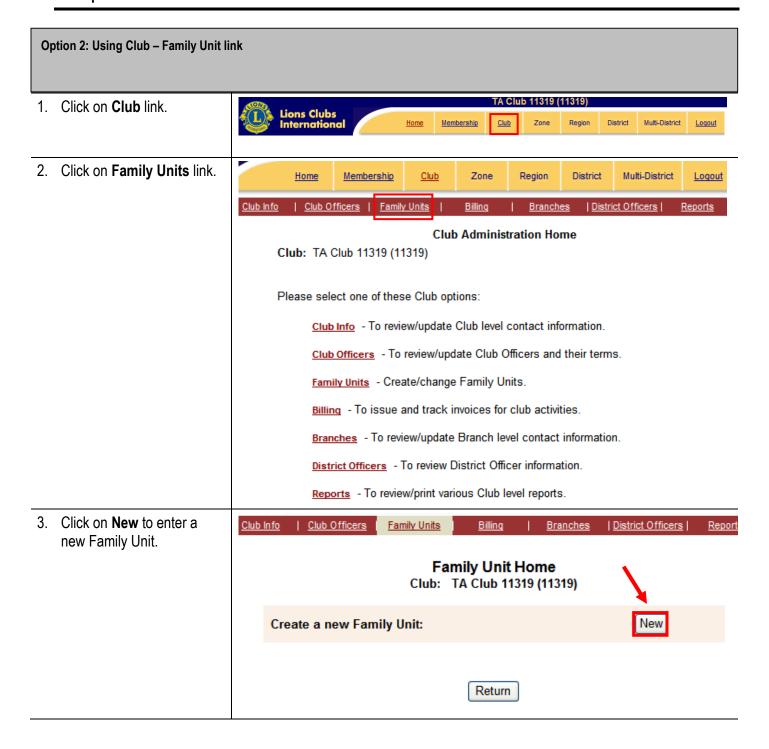
- 4. If the family unit member is not the Head of Household, click the **down arrow** by the Family Unit box.
- 5. Select the name of the Head of Household from the list by clicking on it.



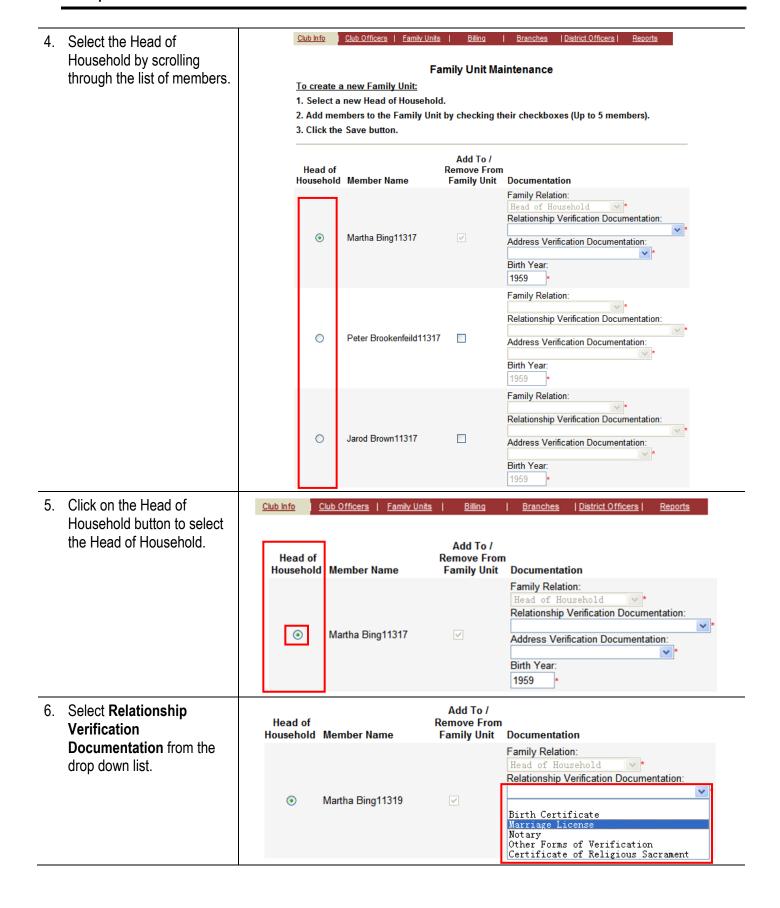
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6. Enter Relationship Update <u>Add</u> Review Transfer Reinstate Documentation, Address **Family Unit Information** Documentation, and Year Sponsor Family Unit of Birth if not displayed. 7. Click Member Sponsor Club: TA Club 11312 (11312) **Member Name:** Martha TA Bing11312 (113126) button. **Head of Household:**  $\overline{\mathbf{v}}$ **Family Unit:** Martha Bing11312 (113126) V \* Relationship Type: Head of Household Relationship Documentation: \* Address Documentation: **v** \* Year of Birth: 1959 \* YYYY Member Sponsor Member Basic Save Member Cancel An asterisk (\*) next to a field indicates that the field is required. 8. The following message will be displayed. Sponsor Information Basic Sponsor 9. Click on Save Member to finish. The new member will be added to your club Club: TA Club 11316 (11316) Member Name: Jarod TA Brown11316 roster as well as the Family Member #: 113168 Unit. LCI back-office will enter Sponsor information. Save Member Member Basic Family Unit Cancel 10. To update existing Family How to Update or Review a Member Unit information: • Start with steps 1-3 from How to Update or Review a Member (refer to page 15- Follow the steps from How to Family Unit Section.

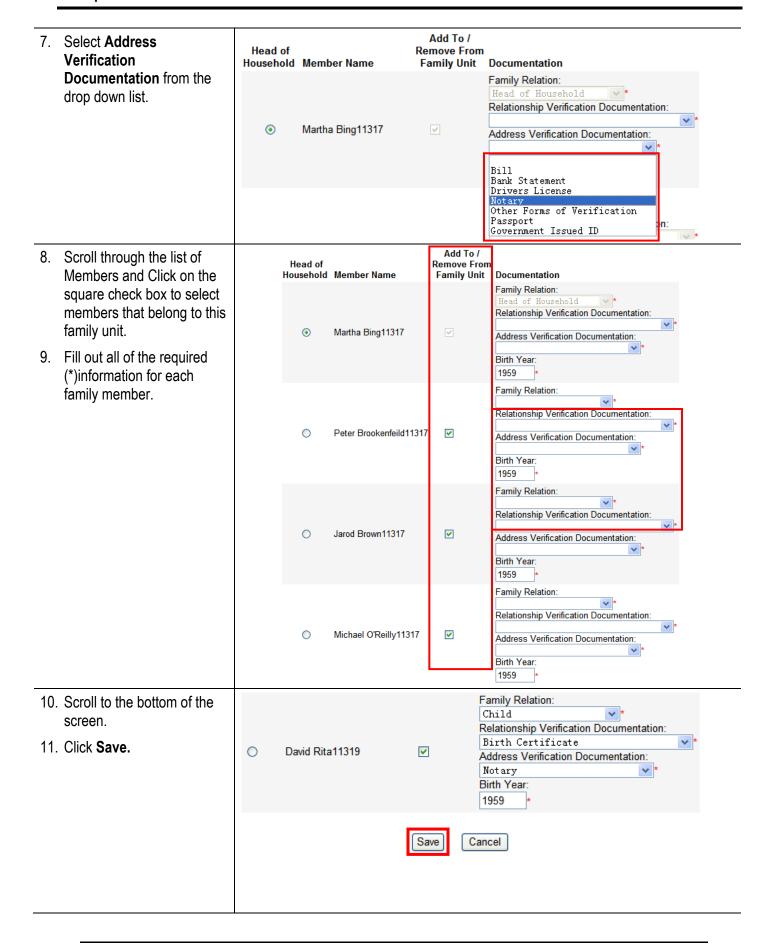
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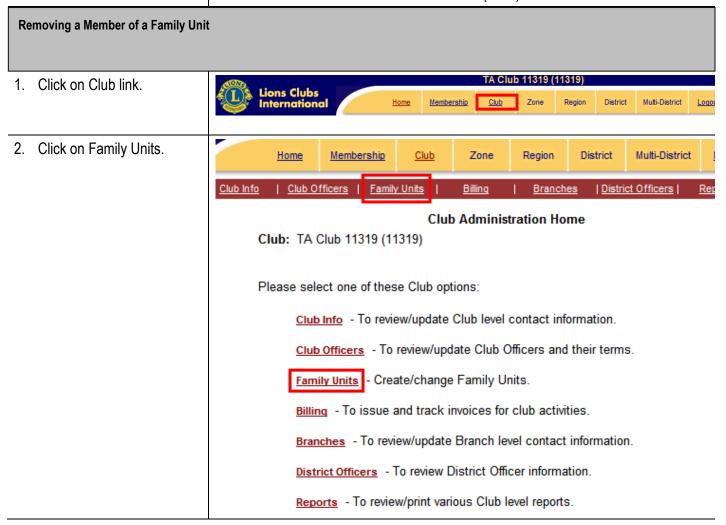


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#### How to Remove a Family Unit

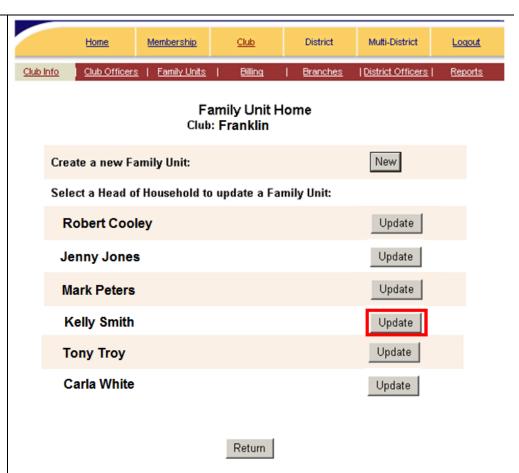
### Helpful Tips

- Remove all of the members in the family unit first.
- Then remove the Head of Household (HOH)



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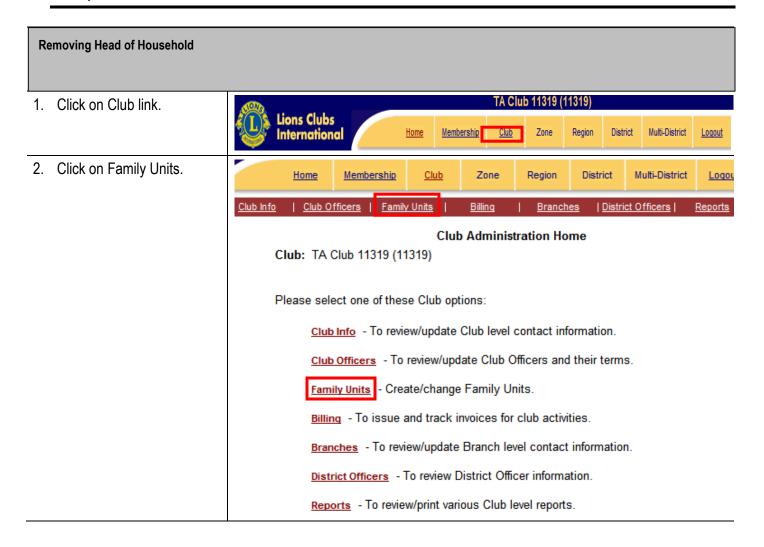
3. Choose the family unit to which the member belongs and click Update.



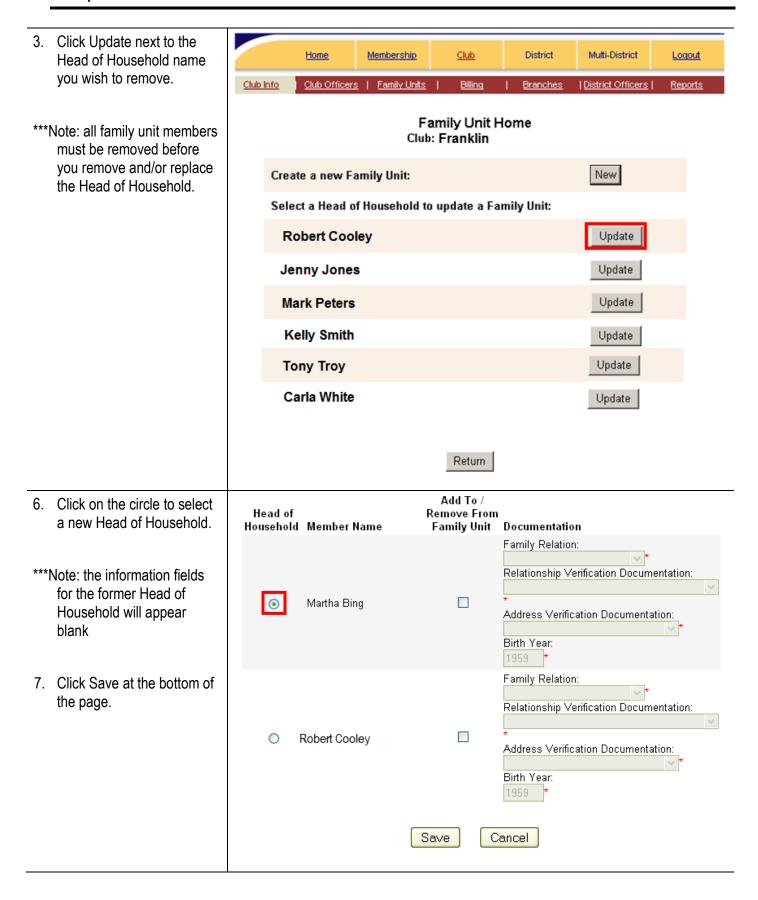
- 4. Click on the square next to the name to deselect.
- \*\*\*Note: all of the information fields next to the member's name will appear blank.
- 5. Click Save at the bottom of the page.
- \*\*\*Note: after all members of the household have been dropped, the check box for the Head of Household member will be available to deselect.



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